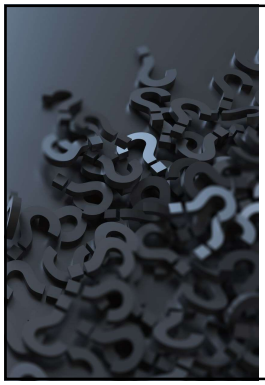


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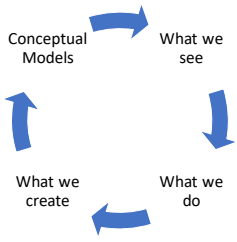


What is going to happen …

1. Check in (10 min)
2. Systems theory – basic concepts (20 min)
3. Business systems – basics and tools (20 min)
4. Q & A (30 min)
5. Check out (10 min)

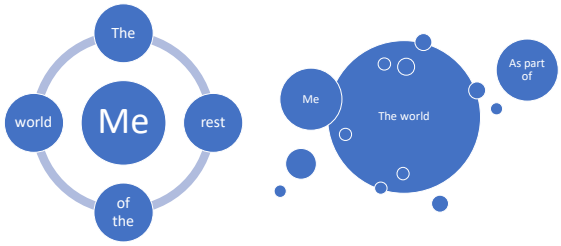
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Systems Theory - Why Systems thinking?



3

Systems theory – Ego vs Eco thinking

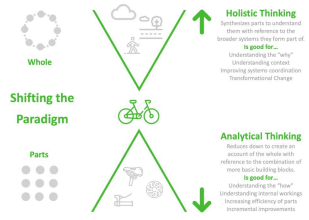


4

Systems Theory – Key Aspects

- From parts to wholes
- From reduction to emergence
- From linear to non-linear
- From disconnected to connected

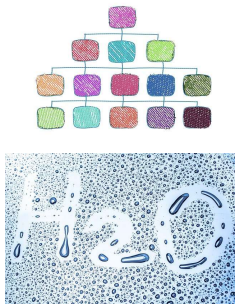
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From parts to wholes

6

From reduction to emergence



7

From linear to non-linear



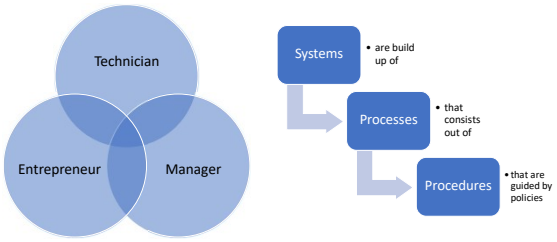
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From disconnected to connected



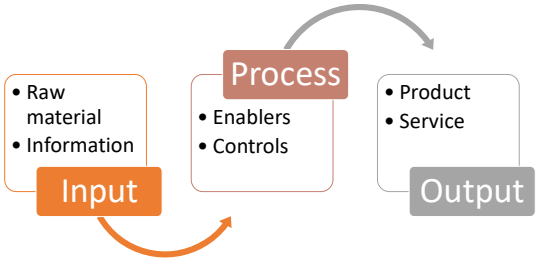
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Business systems – basic building blocks

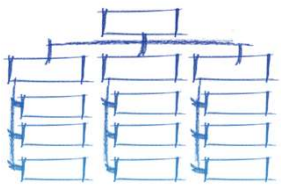


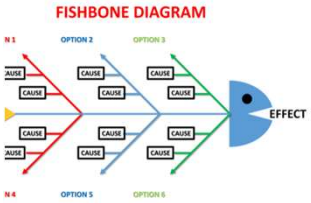
10

Business systems – Input/Output



11

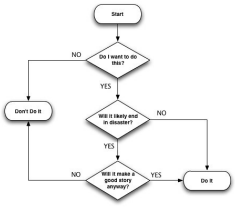




Business systems - Design

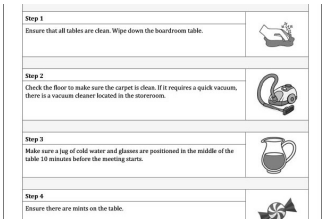
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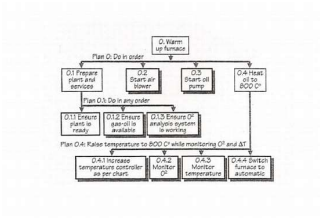
Business systems – SOP's





13





Business systems – SOP's

14



Business Systems - Resources

- Process street – One stop for creating Business systems
  - https://get.process.st/p6511j9gbepl
- Less Annoying CRM – Straight forward Client relations manager.
  - https://www.lessannoyingcrm.com/a/ff
- Learn how to build systems and processes course
  - https://hermanveitch1085.ongraphy.com/#
  - 20% discount code BIOLEVELUP2023 until the end of the month (31 March 2023).
- Individual or group coaching
  - Contact me via email: hgveitch@gmail.com

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Check out

What was the greatest insight you gained from this session?

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